

Citizens Fiber Optic Application and Service Agreement

| Customer Information | | | Billing Information | | |
|-------------------------|--------------|------------|--------------------------|--------------|------------|
| | | | | | |
| <i>Full Name</i> | | | <i>Full Name</i> | | |
| | | | | | |
| <i>Street Address</i> | | | <i>Street Address</i> | | |
| | | | | | |
| <i>City</i> | <i>State</i> | <i>Zip</i> | <i>City</i> | <i>State</i> | <i>Zip</i> |
| | | | | | |
| <i>Phone Number</i> | | | <i>Cell Phone Number</i> | | |
| | | | | | |
| <i>Email Address</i> | | | <i>Work Number</i> | | |
| | | | | | |
| <i>Home Description</i> | | | <i>DOB</i> | | |
| | | | <i>SS#</i> | | |

Circle One Aerial Underground *Subscriber Type* Monthly 2 yr contract
Circle one Own Rent

PHONE

| | | | | |
|--------------------------------|---------------------------------|--------------------------|--|--|
| | | | | |
| <i>New Telephone Number</i> | <i>Porting Telephone Number</i> | <i>Directory Listing</i> | | |
| 1 | 2 | 3 | | |
| | | | | |
| <i>Phone Jacks (locations)</i> | | | | |

INTERNET

| | | | | |
|-------------------------------|-----------------|-----------------|----------|------------|
| | | | | |
| | | | | |
| <i>Location</i> | <i>Username</i> | <i>Password</i> | | |
| 1MB/256K | 5MB/2MB | 25MB/4MB | 50MB/4MB | 100MB/25MB |
| <i>Bandwidth (Circle one)</i> | | | | |

CABLE

| | | | | | | | | | |
|--------------------------------|--------------|-----------------|------------------|--------------|----------------|---|--|--|--|
| | | | | | | | | | |
| <i>Lifeline</i> | <i>Basic</i> | <i>Extended</i> | <i>HBO</i> | <i>Starz</i> | <i>Cinemax</i> | | | | |
| <i>TV Package (circle one)</i> | | | | | | <i>Premiums (circle all that apply)</i> | | | |
| HD | SD | DVR | | | | | | | |
| <i># of set boxes</i> | | | <i>Locations</i> | | | | | | |

Date: _____

[Date]

Citizens Fiber Optic Application and Service Agreement

Terms and Conditions

OWNERSHIP OF EQUIPMENT

1. Title of ownership of all the equipment installed/supplied from Citizens Cable/Vision, to the customer shall remain with Citizens Cable/Vision at all times.
2. The customer shall use the equipment installed/supplied from Citizens Cable/Vision in a careful and proper manner and return the equipment to Citizens Cable/Vision in the same condition as received, reasonable wear and tear excepted. Citizens Cable/Vision shall charge the customer's account for the cost of repairing or replacing equipment damaged while in the possession of the customer.
3. The customer agrees that if the equipment installed/supplied from Citizens Cable/Vision is not returned on termination of service, the customer shall be liable to Citizens Cable/Vision for the costs of equipment and its recovery. The customer also agrees to pay subject to any dispute resolution process costs and Attorney's fees arising out of any course of action to collect the above damages and any unpaid debt.
4. The customer may be required to leave security deposits on equipment and services. It is understood that these deposits are non-interest bearing and will be returned upon disconnection or termination of the service and when the equipment has been returned in the same condition where it was received. A full copy of Citizens Cable/Vision standard terms and conditions can be provided to the customer by request.
5. Citizens Telephone Company's internet service agreement requires compliance with all applicable laws and specifically prohibits the use of the Citizens Telephone Company's internet system for copyright infringement. Downloading copyrighted material such as music, movies, and videos without permission from the rightful owner violates the United States Copyright Act. Failure to comply may result in termination of service.

Termination Charges

PRE-INSTALLATION CHARGES

Customers are subject to whatever pre-installation charges the company has incurred up to \$350.00 for all new service orders placed and disconnected after the start of installation has begun. This includes all outside/inside pre-wiring and placement of service equipment.

SERVICE TERMINATION BY CUSTOMER

Customer may terminate this Agreement for any reason at any time by providing Citizens Cable/Vision with at least twenty-four hours advance notice.

CUSTOMER AGREEMENT

I hereby confirm that I own the property listed or have secured the approval of the owner for the installation of cable tv internet and/or telephone service, including the trimming of trees and brush that interfere with the installation and operation of services. I authorize and accept as satisfactory the installation(s) and/or repair (s) noted herein.

I agree that the customer service representative went over the above charges that will be processed prior to the installation date. Any remaining charges will be billed on my first bill. The billing period runs from the 1st to the 30th of the following month. Payments are due on the 23rd of each month.

24 MONTH SERVICE CONTRACT WITH FREE INSTALLATION

In order to receive free installation from Citizens Cable/Vision, I agree to subscribe to Citizens Cable/Vision cable services for 24 consecutive months. I understand that should I cancel or if my service is terminated for non-payment prior to the 24 month agreement an early termination fee of up to \$200.00 will be charged to my account. I understand that any unreturned equipment will be billed to me (the customer) at current replacement cost. By signing this agreement I signify that I have read and understood the terms described in it.

Signature _____

Date _____

NO SERVICE CONTRACT WITH INSTALLATION CHARGES

By signing here I opt out of the 24 month contract and free installation. I understand that I am entitled to pay the installation fee for service(s) that I am going to receive. I understand that any unreturned equipment will be billed to me (the customer) at replacement cost. By signing this agreement I signify that I have read and understood the terms described in it.

Signature _____

Date _____

Date: _____

[Date]

TELEPHONE/CABLE TV LINE RIGHT OF WAY EASEMENT

KNOW ALL MEN BY THESE PRESENTS, that the undersigned,

do/does hereby grant into CITIZENS TELEPHONE COMPANY, MAIN STREET,
HAMMOND, NY Inc., and to it's successors or assigns, the right to enter upon
the lands of the undersigned situated along the _____ road in the
county of St. Lawrence/Jefferson, (circle one) State of New York to construct
and maintain anchors, poles, wires, and to cut and trim trees and brush that
interfere with or threaten to endanger the operation and maintenance of above
in order to provide said location with telephone/cable TV service. Furthermore
this agreement provides permission to enter private roadway right of ways of
subscribers when accessing dwellings removed from public highways.

The undersigned agree(s) that all poles, wires, and other facilities installed
on the above route at the company's expense shall remain the property of the
the corporation, removable at the option of the company.

Citizens Telephone Company
26 South Main Street
Hammond NY, 13646
Main Office: (315)-324-5911
Fax: (315)-324-5917

Authorization Form for Automatic Deduction of Credit or Debit Card

Customer Name: _____

Address: _____

City/State/Zip: _____

Telephone: _____

****AUTO PAYS ARE CHARGED ON THE 15th DAY OF EACH MONTH****

Your Credit Card will be charged by Citizens Telephone Company of Hammond, New York.

Signature: _____ Date: _____

By signing above, I authorize Citizens Telephone Company, to bill my credit card account.

Type Of Card: Visa ____ or Mastercard ____

Credit Card Ending In (last 4 digits): _____ Exp. Date: _____

3 Digit Security Code: _____

CREDIT CARD CHARGE AUTHORIZATION

Name (as it appears on card): _____

Billing address of card: _____

(Where Credit Card Statement is Mailed to)

CITIZENS TELEPHONE COMPANY

"CPNI"

**Customer Proprietary Network
Information**

Citizens Telephone Company
26 South Main Street
PO Box 217
Hammond, NY 13646
(315)-324-5911
FAX: (315)-324-5917

Dear Customer:

The Federal Communications Commission (FCC) has adopted new rules for Telecommunication companies to protect your customer information. Customer Proprietary Network Information (CPNI) includes customer information such as services, account balances as well as types of service offerings to which you subscribe and the extent to which the services are used.

With these new FCC rules, we be able to make changes to your account including disconnects and discuss account information with the person or persons listed on the account. Additional account contacts may be added by providing the contacts name and date of birth below:

| | |
|----------------------------|----------------------|
| Authorized Contacts: _____ | Date of birth: _____ |
| _____ | Date of birth: _____ |
| _____ | Date of birth: _____ |

Please sign her and return this form to our office:

Customer Signature: _____ Date: _____

Your privacy has always been important to us. We are serious about keeping your information safe. Please call the office if you have any questions.

Thank you,
Castle Cable TV. Inc.

Monthly Service Charges:

Internet Services

| | |
|------------|----------|
| 1mb/256k | \$29.95 |
| 5mb/2mb | \$42.95 |
| 25mb/4mb | \$59.95 |
| 50mb/4mb | \$129.95 |
| 100mb/25mb | \$179.95 |

Cable Services

| | |
|--------------------|----------|
| Lifeline Pak | \$52.50 |
| Basic Value Pak | \$83.25 |
| Extended Basic Pak | \$103.00 |

Premium Channels

| | |
|----------------------------|---------|
| HBO-(4 channels) | \$20.50 |
| Starz/Encore (10 channels) | \$11.25 |
| Cinemax (3 channels) | \$11.25 |

Bundled Internet & Cable TV Packages

| | |
|--------------------------------------|----------|
| Ext Basic Pak Cable/1/256 Internet- | \$107.95 |
| Ext Basic Pak Cable/5/2 Internet- | \$120.95 |
| Ext Basic Pak Cable/25/4 Internet- | \$137.95 |
| Ext Basic Pak Cable/50/4 Internet- | \$207.95 |
| Ext Basic Pak Cable/100/25 Internet- | \$257.95 |

Cable Pak's include 1 Standard Definition set top box at no additional charge.

****Business rates may be slightly higher.****

****Telephone Service is not required for internet/cable TV services.**

Monthly Service Charges:

SAVE ME 300 PLAN

(Includes Phone & Internet) Unlimited local calling, call id, call waiting, call forwarding, 300 minutes of long distance and internet.

| | |
|----------|----------|
| 1/256K | \$65.94 |
| 5/2mb | \$78.94 |
| 25/4mb | \$95.94 |
| 50/4mb | \$165.94 |
| 100/25mb | \$215.94 |

SAVE ME 300 PLUS

(Includes Phone & Internet) Unlimited local calling, call id, call waiting, call forwarding, 300 minutes of long distance internet & Extended Basic Pak Cable TV

| | |
|----------|----------|
| 1/256K | \$148.94 |
| 5/2mb | \$161.94 |
| 25/4mb | \$178.94 |
| 50/4mb | \$248.94 |
| 100/25mb | \$298.94 |

SAVE ME 600 PLAN

(Includes Phone & Internet) Unlimited local calling, call id, call waiting, call forwarding, 600 minutes of long distance and internet.

| | |
|----------|----------|
| 1/256K | \$89.94 |
| 5/2mb | \$102.94 |
| 25/4mb | \$119.94 |
| 50/4mb | \$189.94 |
| 100/25mb | \$239.94 |

**** Pricing effective 04/01/2020 and is subject to change.****

Monthly Service Charges:

SAVE ME 600 PLUS

(Includes Phone & Internet) Unlimited local calling, call id, call waiting, call forwarding, 600 minutes of long distance, internet & Extended Basic Pak Cable TV

| | |
|----------|----------|
| 1/256K | \$172.94 |
| 5/2mb | \$185.94 |
| 25/4mb | \$202.94 |
| 50/4mb | \$272.94 |
| 100/25mb | \$322.94 |

INSTALLATION FEES

| | |
|-------------------------------|------------|
| Phone- | \$19.83 |
| Internet- | \$49.00 |
| Cable (up to 2 TV's) | \$99.99 |
| Cable&Internet-(up to 2 TV's) | \$99.99 |
| Add'l Set Top Box | \$52.95 ea |

Cable pack's include one standard set top box at no additional charge or one HD box for \$7.95

Installation includes the install of up to 2 set top boxes.

EQUIPMENT FEES-Monthly Charge

| | |
|---------------------------------|---------|
| Standard Definition Set Top Box | \$5.95 |
| HD Set Top Box- | \$7.95 |
| HD/DVR Set Top Box | \$12.95 |

WIRELESS ROUTER

| | |
|---|---------|
| Wireless Router | \$89.99 |
| Free Installation when installed during initial service installation. | |
| Anytime after initial install- | \$75.00 |
| Program Wireless Router- | \$30.00 |

Seasonal Service Dates: May 1-Nov. 1 or Dec 1,

Seasonal customers who subscribe to cable and/or internet will be charged a monthly fee of \$5.00 for each service for the six months the service is suspended. The six month fee will be billed in November or December, according to your chosen suspension date.

CHANNEL LINE-UP

| | | | | | |
|-----------------|---|----|--|---------|---|
| | <i>Lifeline Pack</i> | 53 | NGC | 86 | BIO |
| Channel: | Network: | 54 | FOOD | 87 | MILITARY |
| 2 | Local Information | 55 | HGTV | 401-446 | Music Choice |
| 3 | FOX-WUHF | | | | <i>Premium Channels</i> |
| 4 | WGN | 56 | Nik | | |
| 5 | NBC-WDIVTV | 57 | DISNEY | 140 | HBO |
| 6 | PBS | 58 | TOON | 141 | HBO2 |
| 7 | CBS-WWNY | 59 | DISNEY XD | 142 | HBO FAMILY |
| 8 | ABC-WWTI | 60 | TV LAND | 143 | HBO SIGNATURE |
| 9 | CREATE TV | 61 | FREEFORM | 147 | CINEMAX |
| 10 | WEATHER CHANNEL | 62 | DISNEY JR | 148 | MORE MAX |
| 11 | CKWS | 63 | EWTV | 149 | ACTION MAX |
| 13 | QVC | 64 | FX MOVIE CHANNEL | 154 | STARZ |
| 14 | HOME SHOPPING | 65 | BRAVO | 155 | STARZ Kids & Family |
| 28 | FOX: WATERTOWN | 67 | E! | 157 | STARZ EDGE |
| 32 | C-SPAN | 68 | TRUE TV | 158 | STARZ CINEMA |
| 33 | C-SPAN-2 | 69 | Nat'l Geographic Wild | 161 | ENCORE ADDITION |
| | <i>Basic Value Pack Including Lifeline Pack</i> | 71 | Hallmark | 162 | ENCORE |
| 15 | FX | 72 | I.D. | 163 | ENCORE CLASSIC |
| 17 | ESPN | 73 | SYFY | 164 | ENCORE SUSPENSE |
| 18 | EXPN 2 | 75 | PARAMOUNT | 165 | ENCORE BLACK |
| 19 | ESPN CLASSIC | 76 | AMC | 166 | ENCORE WESTERNS |
| 21 | NBC SPORTS | 77 | TCM | | <i>HD CHANNELS *HD set top required</i> |
| 23 | Discovery Life | 78 | TNT | 201 | ESPN |
| 24 | OUTDOOR | 79 | USA | 202 | ESPN 2 |
| 25 | FS1 | 80 | LIFETIME | 206 | NBC SPORTS |
| 26 | YES | 81 | LIFETIME MOVIE | 211 | HISTORY |
| 27 | TBS | 82 | Lifetime Real Woman | 212 | ANIMAL PLANET |
| 29 | CNN | 83 | TRAVEL CHANNEL | 213 | DISCOVERY |
| 30 | CNN | 90 | MTV | 214 | NGC |
| 31 | Headline News | 91 | VH-1 | 221 | FOOD |
| 34 | FOX News | 92 | CMTV | 222 | HGTV |
| 35 | MSNBC | | <i>Extended Basic Pack Including: Lifeline & Basic Value</i> | 223 | A & E |
| 36 | FXX | 16 | ESPNU | | |
| 37 | CW | 20 | ESPN NEWS | 224 | BRAVO |
| 38 | FOX Business | 22 | GOLF | 241 | FOX SPORTS 1 |
| 39 | CNBC | 42 | BIG 10 | 242 | SYFY |
| 48 | A & E | 47 | DIY | 243 | VELOCITY |
| 49 | HISTORY | 66 | Comedy Central | 244 | TLC |
| 50 | TLC | 70 | GSN | 245 | FX |
| 51 | ANIMAL PLANET | 85 | VICELAND | 246 | FXX |
| 52 | DISCOVERY | | | | |

Citizens Telephone Company is no longer responsible for the Lifeline Program. If you would like information on Lifeline eligibility, please go to the following website

[HTTPS://WWW.CHECKLIFELINE.ORG/LIFELINE](https://www.checklifeline.org/lifeline)

Thank you

Lifeline Program Application Form



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1. About Lifeline

Lifeline is a federal benefit that lowers the monthly cost of phone or internet service.

Rules

If you qualify, your household can get Lifeline for phone or internet service, but not both.

- If you get Lifeline for phone service, you can get the benefit for one mobile phone or one home phone, but not both.
- If you get Lifeline for internet service, you can get the benefit for your mobile phone or your home connection, but not both.
- If you get Lifeline for bundled phone and internet service, you can get the benefit for your mobile phone bundled service or your home bundled service, but not both.

Your household cannot get Lifeline from more than one phone or internet company.

You are only allowed to get one Lifeline benefit per household, **not per person**. If more than one person in your household gets Lifeline, you are breaking the FCC's rules and will lose your benefit.

What is a household?

A household is a group of people who live together and share income and expenses (even if they are not related to each other).

Do not give your benefit to another person

Lifeline is non-transferable. You cannot give your Lifeline benefit to another person, even if they qualify.

Be honest on this form

You must give accurate and true information on this form and on all Lifeline-related forms or questionnaires. If you give false or fraudulent information, you will lose your Lifeline benefit (i.e., de-enrollment or being barred from the program) and the United States government can take legal actions against you. This may include (but is not limited to) fines or imprisonment.

You may need to show other documents

You will need to show your phone or internet company an official document from one of the government qualifying programs or prove your annual income. Please provide copies of your official documents with this application. Include the documents in option 1 or option 2 below:

1. If you qualify through a government program: copies of your state ID card and an official document from the program you are qualifying through (your SNAP card, Medicaid card, Supplemental Security Income (SSI) benefit letter, Federal Public Housing Assistance (FPHA) award letter, or other accepted documents).
2. If you qualify through your income: copies of your state ID card and your last state, federal, or Tribal tax return, pay stubs for 3 consecutive months, or other accepted documents. Visit lifelinesupport.org to see the full list of accepted documents.

Visit lifelinesupport.org to see the full list of accepted documents.

Apply

To apply for a Lifeline benefit, fill out the required sections of this form, initial every agreement statement, and sign on page 6.

To apply, bring or mail this form to your phone or internet company.



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Lifeline Program Application Form



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2. Your Information (continued)

What is your home address? (The address where you will get service. Do not use a P.O. Box)

[illegible]

Street Number and Name

| | | | | | |
|--|--|--|--|--|--|
| | | | | | |
|--|--|--|--|--|--|

Apt., Unit, etc.

[illegible]

City

| | |
|--|--|
| | |
|--|--|

State

| | | | | |
|--|--|--|--|--|
| | | | | |
|--|--|--|--|--|

Zip Code

Is this a temporary address? ☐ Yes ☐ No **Check if you live on Tribal Lands*** ☐

What is your mailing address? (Only fill this out if it is not the same as your home address.)

[illegible]

Street Number and Name

| | | | | | |
|--|--|--|--|--|--|
| | | | | | |
|--|--|--|--|--|--|

Apt., Unit, etc.

[illegible]

City

| | |
|--|--|
| | |
|--|--|

State

| | | | | |
|--|--|--|--|--|
| | | | | |
|--|--|--|--|--|

Zip Code



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Only fill this section out if you are applying through a child or dependent.

☐ Check if you are qualifying through a child or dependent in your household.
If so, answer the following questions:

[illegible][illegible]

| | | | |
|--|--|--|--|
| | | | |
|--|--|--|--|

[illegible]

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What are the last 4 numbers of their Social Security Number (SSN)?

| | | | |
|--|--|--|--|
| | | | |
|--|--|--|--|

[illegible]

Lifeline Program Application Form



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3. Qualify for Lifeline

Fill out this section to show that you, your dependent, or someone in your household qualifies for Lifeline.

You can qualify through some government assistance programs or through your income (you do not need to qualify through both).

Qualify through a government program:

Check all programs that you or someone in your household have:

- ☐ Supplemental Nutrition Assistance Program (SNAP) (Food Stamps)
- ☐ Supplemental Security Income (SSI)
- ☐ Medicaid
- ☐ Federal Public Housing Assistance (FPHA)
- ☐ Veterans Pension or Survivors Benefit Programs

Tribal Specific Programs

- ☐ Bureau of Indian Affairs (BIA) General Assistance
- ☐ Tribal Temporary Assistance for Needy Families (Tribal TANF)
- ☐ Food Distribution Program on Indian Reservations (FDPIR)
- ☐ Tribal Head Start (only households that meet the income qualifying standard)

Or

Qualify through your income:

(Only fill this out if you do not qualify through a government program.)

Including you, how many people live in your household? (check one)

- ☐ 1
- ☐ 2
- ☐ 3
- ☐ 4
- ☐ 5
- ☐ 6
- ☐ 7
- ☐ 8
- ☐ If more than 8, add this amount for each extra person:

Is your income the same or less than the amount listed for your state and household size?

(only check yes or no next to your household size)

All 48 States & DC
(not Alaska and Hawaii)

Alaska

Hawaii

\$17,226

\$21,533

\$19,818

☐ Yes

☐ No

\$23,274

\$29,093

\$26,771

☐ Yes

☐ No

\$29,322

\$36,653

\$33,723

☐ Yes

☐ No

\$35,370

\$44,213

\$40,676

☐ Yes

☐ No

\$41,418

\$51,773

\$47,628

☐ Yes

☐ No

\$47,466

\$59,333

\$54,581

☐ Yes

☐ No

\$53,514

\$66,893

\$61,533

☐ Yes

☐ No

\$59,562

\$74,453

\$68,486

☐ Yes

☐ No

Add \$6,048

Add \$7,560

Add \$6,953

☐ Yes

☐ No

135% of the 2020 Federal Poverty Guidelines

*The Federal Poverty Guidelines are typically updated at the end of January.

Lifeline Program Application Form



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4. Agreement

I agree, under
penalty of perjury,
to the following
statements:

*You must initial next to
each statement.*

☐
Initial

I (or my dependent or other person in my household) currently get benefits from the government program(s) listed on this form or my annual household income is 135% or less than the Federal Poverty Guidelines (the amount listed in the Federal Poverty Guidelines table on this form).

☐
Initial

I agree that if I move I will give my service provider my new address within 30 days.

☐
Initial

I understand that I have to tell my service provider within 30 days if I do not qualify for Lifeline anymore, including:

- 1) I, or the person in my household that qualifies, do not qualify through a government program or income anymore.
- 2) Either I or someone in my household gets more than one Lifeline benefit (including, more than one Lifeline broadband internet service, more than one Lifeline telephone service, or both Lifeline telephone and Lifeline broadband internet services).

☐
Initial

I know that my household can only get one Lifeline benefit and, to the best of my knowledge, my household is not getting more than one Lifeline benefit.

☐
Initial

I agree that my service provider can give the Lifeline Program administrator all of the information I am giving on this form. I understand that this information is meant to help run the Lifeline Program and that if I do not let them give it to the Administrator, I will not be able to get Lifeline benefits.

☐
Initial

All the answers and agreements that I provided on this form are true and correct to the best of my knowledge.

☐
Initial

I know that willingly giving false or fraudulent information to get Lifeline Program benefits is punishable by law and can result in fines, jail time, de-enrollment, or being barred from the program.

☐
Initial

My service provider may have to check whether I still qualify at any time. If I need to recertify (renew) my Lifeline benefit, I understand that I have to respond by the deadline or I will be removed from the Lifeline Program and my Lifeline benefit will stop.

☐
Initial

I was truthful about whether or not I am a resident of Tribal lands, as defined in section 2 of this form.

I consent to let USAC contact me at my Lifeline phone number for important reminders and updates to my Lifeline service. Message and data rates may apply. Text STOP to end messages.

Signature

Today's Date

FC



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*Answer only if a sales
person submits this form.*

The name you use on official documents, like your Social Security Card or State ID. Not a nickname.

[illegible][illegible]

Suffix (optional)

[illegible]

What is the agent's date of birth?

[illegible]

| | |
|--|--|
| | |
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| | |
|--|--|
| | |
|--|--|

Day

| | | | |
|--|--|--|--|
| | | | |
|--|--|--|--|

Year

Lifeline Program Application Form



Universal Service
Administrative Co.

Notice

PAPERWORK REDUCTION ACT NOTICE: Section 54.410 of the Federal Communications Commission's rules requires all Lifeline subscribers to demonstrate their eligibility to receive Lifeline services. This collection of information stems from the Commission's authority under Section 254 of the Communications Act of 1934, as amended, 47 U.S.C. §254. Using this authority, the FCC has designated USAC as the permanent Lifeline Administrator. The FCC has published rules detailing how consumers can qualify for Lifeline services and what Lifeline services they may receive (47 CFR §54.400 et seq.). The data provided in response to this information collection will be used by USAC to verify the applicant's eligibility for Lifeline services.

We have estimated that each response to this collection of information will take, on average, between 0.25 and 0.75 hours. Our estimate includes the time to read the questions, look through existing records, gather the required data, and actually complete and review the form or response. If you have any comments on this estimate, or how we can improve the collection and reduce the burden it causes you, please write to the Federal Communications Commission, OMD-PERM, Paperwork Reduction Project (3060-0819), Washington, D.C. 20554. We also will accept your comments via the Internet if you send them to PRA@fcc.gov. Please DO NOT SEND COMPLETED DATA COLLECTION FORMS TO THIS ADDRESS.

Remember – You are not required to respond to a collection of information sponsored by the Federal government, and the government may not conduct or sponsor this collection, unless it displays a currently valid Office of Management and Budget (OMB) control number. This collection has been assigned an OMB control number of 3060-0819.

The Commission is authorized under the Communications Act of 1934, as amended, to collect the information we request on this form. If we believe there may be a violation or potential violation of a statute or a Commission regulation, rule, or order, your response may be referred to the Federal, state, or local agency responsible for investigating, prosecuting, enforcing, or implementing the statute, rule, regulation, or order.

If you do not provide the information we request on this form, you will not be eligible to receive Lifeline services under the Lifeline Program rules, 47 C.F.R. §§ 54.400-54.423.

The foregoing Notice is required by the Paperwork Reduction Act of 1995, P.L. No. 104-13, 44 U.S.C. § 3501, et seq.

PRIVACY ACT STATEMENT: The Privacy Act is a law that requires the Federal Communications Commission (FCC) and the Universal Service Administrative Company (USAC) to explain why we are asking individuals for personal information and what we are going to do with this information after we collect it.

Authority: Section 254 of the Communications Act (47 U.S.C. § 254), as amended, 47 U.S.C. §254, authorizes the FCC to operate the Lifeline program. Using this authority, the FCC has designated USAC as the permanent Lifeline Administrator. The FCC has published rules detailing how consumers can qualify for Lifeline services and what Lifeline services they may receive (47 CFR §54.400 et seq.).

Purpose: We are collecting this personal information so we can verify that you qualify for the Lifeline program and so we can efficiently provide Lifeline services to you. We access, maintain and use your personal information in the manner described in the Lifeline System of Records Notice (SORN), FCC/WCB-1, which we have published in 82 Fed. Reg. 38686 (Aug. 15, 2017).

Routine Uses: We may share the personal information you enter into this form with other parties for specific purposes, such as: with contractors that help us operate the Lifeline program; with other federal and state government agencies that help us determine your Lifeline eligibility; with the telecommunications companies that provide you Lifeline service; and with law enforcement and other officials investigating potential violations of Lifeline rules.

A complete listing of the ways we may use your information is published in the Lifeline SORN described in the "Purpose" paragraph of this statement.

Disclosure: You are not required to provide the information we are requesting, but if you do not, you will not be eligible to receive Lifeline services under the Lifeline Program rules, 47 C.F.R. §§ 54.400-54.423.